

Advantage Plus Network–Connecticut

A partnership of Optum® and Hartford HealthCare

Provider Alert: 2023 Prior Authorization List Update Effective 1/1/2023

Advantage Plus Network–Connecticut (APN-CT) will be enforcing each plan's prior authorization guidelines for all providers whether contracted directly with APN-CT or the health plan.

	APN-CT Contracted/Plan Contracted (Provider is contracted with APN-CT or the health plan)	Non-Contracted/Non-Par (Provider is not contracted with APN-CT or the health plan)
UnitedHealthcare (Medicare)	Follow UHC PA Guidelines www.uhcprovider.com	All services provided by non-contracted providers require prior authorization (except for emergencies, urgently needed services when the network is not available, and dialysis).
Anthem	Follow Anthem PA Guidelines www.anthem.com/provider/	

* Prior authorization is not a guarantee of payment. Claims payment is contingent upon verification of eligibility for benefits.

Requests for authorization for APN-CT members may be requested via:
www.optumportal.com (online), 1-855-268-2904 (fax), or 1-888-556-7048 (phone).

Questions or concerns regarding prior authorization requirements should be directed to
APN-CT Prior Auth Intake at 1-888-556-7048.